

[11]

DATE RECEIVED

24/8/94

FILE NUMBER

NAME: CHRIS BRUNTON

OCCUPATION: ATTORNEY

1) Did you receive training in relationship building prior to being an RBO/RBI facilitator?

NO

2) What do you think of the training?
Please comment on the value and efficiency of the training?

3) Why did you become interested in conducting the RBO/RBI exercises?

EXTENSION OF MEDIATION +
LABOUR WORK.

FAX

TO: CHRIS BRUNTON

FAX NO: PAGE: OF:

ATTENTION OF:

FROM: DATE:

SUBJECT:

FAX NO:

PostNet



- 4) You were involved in pre-RBI/RBO discussions/meetings?

YES/NO YES

If yes, how were you involved?

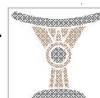
SPRING OF AGREEMENT
AND "AGENDA"

- 5) Please comment on the value or otherwise of the pre RBI/RBO meetings?

IN VALUABLE.

- 6) Please briefly describe each intervention which you have facilitated?

RBI. involving Robertsons CNU
+ FAWD. - as it is still in
initial stages - it still needs
designing what a post relationships
exists and are looking for a
"way forward"



[3]

7) What were your expectations of the RBO/RBI process?

MORE AGGRESSION

8) Do you think that the underlying causes of conflict between the disputing parties were exposed during the RBO/RBI process?

YES - IN A MEASURE BUT PROBABLY
MORE CLEARLY TO ME THAN TO THE
PARTIES

9) Did you feel that the objectives that the parties formulated for themselves were achievable?

YES

10) Please describe the role which you played during the exercise?

DESIGNED PROCEDURE
NEUTRAL CHAIRPERSON

11) Did you have any particular difficulties in the roles?

LACK OF STRUCTURE
(AND EXPERIENCE)



- 12) Did you have any further meetings with the parties subsequent to the exercises to evaluate progress?

NO YET

- 13) In retrospect, do you think the processes were successful?

YES -

- 14) If yes, what specific changes did you notice since the RBO/RBI exercise especially the relationship at the workplace?

TOO SLOW - AT THE MEETING THEIR
WERE EXPRESSIONS OF CHANGED
PERCEPTIONS

- 15) In retrospect what do you think were the shortcomings of the processes?

NO REAL STRUCTURE -
NOT ASSERTIVENESS - THE
PARTIES NEED PROCESS
CERTAINTY.



[5]

16) What specific suggestions would you make in order to improve the process?

* EARLIER INVOLVEMENT
* MORE PROCESS CERTAINTY,

17) Please make any other general comments which you think might assist IMSSA in the delivery of this service?